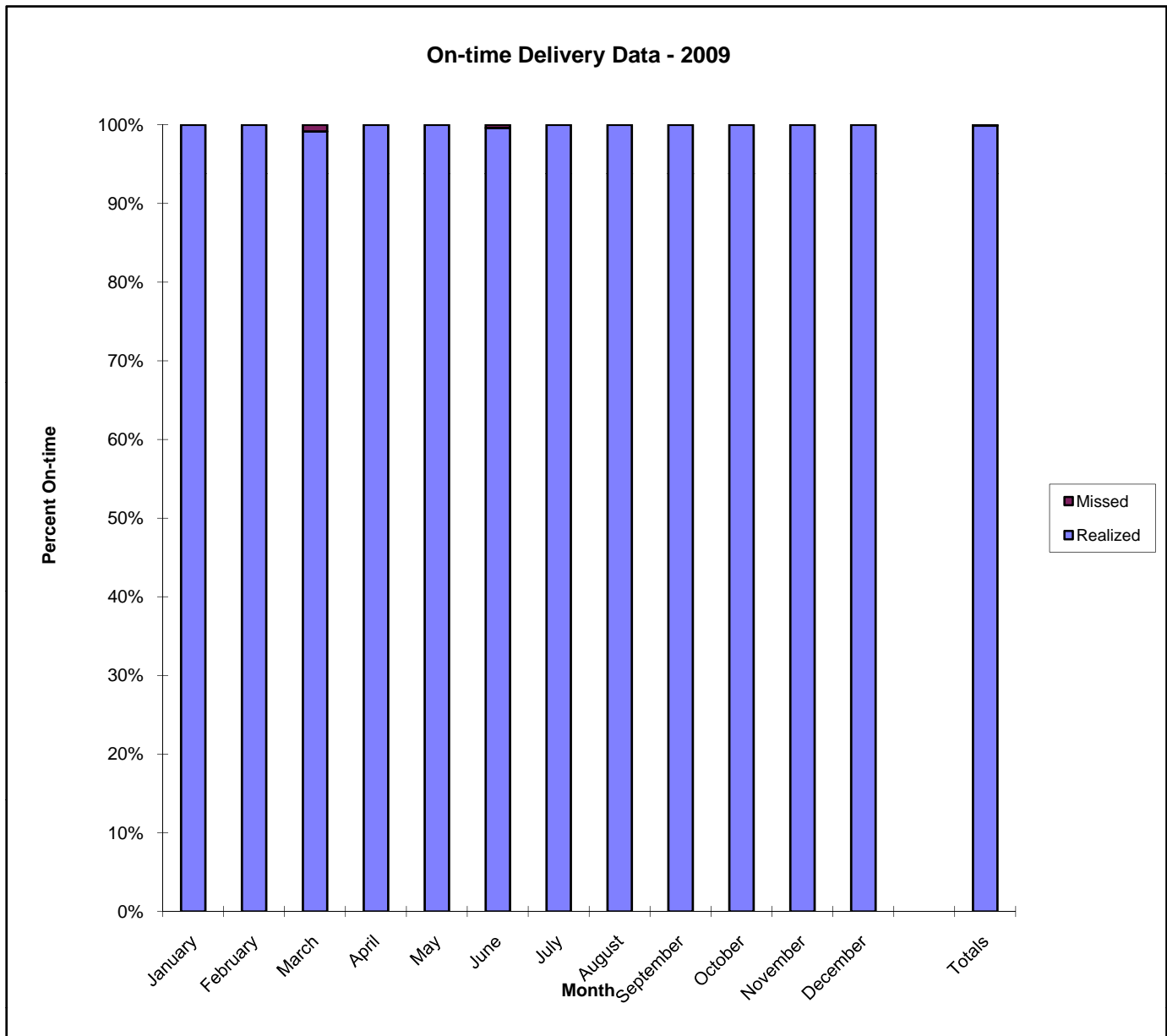


**ICTC, Inc. - Delivery Performance**  
**Dock Dates Realized v Dock Dates Missed 2009**

Month	Dock Dates Realized	Dock Dates Missed	Percent Missed	Optional Commentary	Percent Dock Dates Realized
January	181	0	0.000%		100.000%
February	159	0	0.000%		100.000%
March	234	2	0.847%		99.153%
April	196	0	0.000%		100.000%
May	167	0	0.000%		100.000%
June	245	1	0.407%		99.593%
July	247	0	0.000%		100.000%
August	251	0	0.000%		100.000%
September	303	0	0.000%		100.000%
October	390	0	0.000%		100.000%
November	302	0	0.000%		100.000%
December	367	0	0.000%		100.000%
<b>Totals</b>	<b>3,042</b>	<b>3</b>	<b>0.099%</b>	<b>% On-time</b>	<b>99.901%</b>



**Quality Objective = 100% On-time Delivery**